



Did you know?

Older (aka legacy) devices like smartphones, laptops, smart TVs, and more that are 5+ years old can bog down your internet as they communicate to your router ineffectively. If you notice that while you're using a legacy device in your home other devices suffer, it's because that legacy device bottlenecks your network. A benefit of having our Managed Wi-Fi router is that if you experience something like this, in most cases we can look into your connected devices remotely and see if there are any legacy devices bogging down your network and give you suggestions on what to do. You can sign up for our Managed Wi-Fi [here](#).



Participate in this survey by February 15 to be entered to win some free Heartland swag!

How would you grade your home Wi-Fi set up?

A - We do not have any issues.

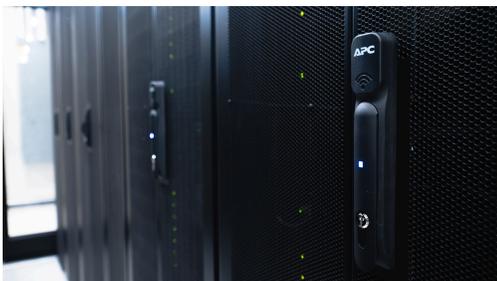
B - We experience some connectivity and buffering issues.

C - We are not able to access Wi-Fi in certain parts of our house and lose connection often.

D - We're constantly dropping Wi-Fi.

F - I want to throw my router in the garbage.

Submit



**Heartland
Technology Data
Center**

Our Data Center can help support risk management initiatives for your business.

[Read more](#) how here.

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A few of our staff + family members spent the morning helping pack over 70,000 meals for Northeast Iowa Food Bank's BackPack Program! This program ensures local students have meals when they go home for the weekends and holidays.

[#PackTheDome](#)

[view all comments](#)

Add a comment...



Lifeline Information

Lifeline is a federal program that lowers monthly cost of phone or internet service for eligible customers. See more information below to find out if you qualify.

Apply for Lifeline

RELATED RESOURCES:
[Lifeline Program Overview](#)
[How To Apply](#)
[Manage Your Benefit](#)

Lifeline is a federal program that helps lower the monthly cost of your phone or internet service.

You May Qualify

Get up to \$9.25/month off your phone, internet, or bundled service, or \$34.50/month off these services if you live on qualifying Tribal lands.

- If you, a child, or a dependent participate in a government assistance program like:
 - SNAP
 - Medicaid
 - Supplemental Security Income (SSI)
 - Veterans Pension and Survivors Benefit
 - Federal Public Housing Assistance (FPHA)
- If your income is at or below 135% of the [Federal Poverty Guidelines](#)

Learn more about [how to qualify](#).

Information Needed

We will use this information to see if you qualify for a discount:

- Your full name
- Your date of birth
- The last four digits of your Social Security Number
- Your home address
- An email address (so we can contact you)

If your address is not permanent or not recognized by the USPS, use the mapping tool in the online application to describe your location.

If your eligibility, identity, or address cannot be confirmed automatically, you will need to submit additional documents. Learn how in our [acceptable documentation guide](#).

One Per Household

Only one Lifeline discount is allowed per household.

A **household** is a group of people who live together and share money.

If you share housing but don't share your money, you and your housemates are considered separate households.

Learn More

Visit [LifelineSupport.org](#) to find participating phone and internet companies and see if you are eligible.

How to Apply



Apply online at [LifelineSupport.org](#).

OR



Print and fill out a paper application from [LifelineSupport.org](#), then mail it with proof of eligibility to:

Lifeline Support Center
PO Box 1000, Horseheads, NY 14845

OR



Use the [Companies Near Me](#) tool on [LifelineSupport.org](#) to find a company that offers Lifeline.



If you live in **California** ([CaliforniaLifeline.com](#)), **Oregon** ([Lifeline.Oregon.gov](#)), or **Texas** ([TexasLifeline.org](#)), visit the website for your state to find out how to apply.



NEED HELP? Call (800) 234-9473 or Email LifelineSupport@usac.org.

The Lifeline program is administered by USAC with oversight from the Federal Communications Commission (FCC).

Available for Public Use



HEARTLAND TECHNOLOGY

**BUSINESS &
EVENT CENTER**



Behind every mask is a motive. Sign up for this fun event at our Business & Event Center [here](#).



Remote workers, this offer is for you! Too many distractions at home? Work from Heartland's Business & Event Center for just \$40 your first month! Sign up [here](#) and use the code above. Valid in February only.

Save the Date!

Our Annual Meeting of Shareholders will be on Monday, March 16.
More details to come.

Customer Resources

[Log in to your Online Customer Portal & Make Online Payments](#)

[Sign up for Paperless Billing Here](#)

Heartland Technology

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