

#### **August Newsletter**

### Wi-Fi woes solved!



If you're experiencing any one of these Wi-Fi woes, you're a perfect candidate for Managed Wi-Fi!

- 1. Dead zones or spotty internet connection in your home if there are dead zones in your home where your Wi-Fi is not reaching, Managed Wi-Fi can help fill the void. Our technicians will install one of our industry grade routers in an optimal location to ensure you receive whole home coverage.
- 2. **Rebooting your router often** this could be stemming from multiple issues such as software problems, age of router, hardware limitations, overheating, and more. When you sign up for our Managed Wi-Fi for \$7 a month, you'll never have to worry if it's the router. If issues arise, you can call us and we'll more than likely be able to troubleshoot remotely.
- 3. Multiple devices having issues keeping connection to Wi-Fi most routers are only capable to connect a handful of devices at a single time. Our Managed Wi-Fi system can accommodate

many devices at once. It's also easy to manage and view connected devices on the app that's included with the service.

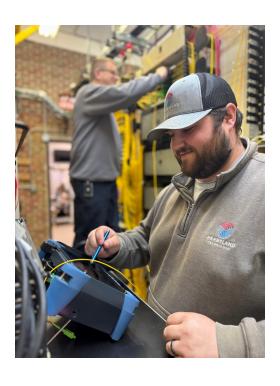
Click the button below to schedule a Managed Wi-Fi install!

Sign me up!



## Mark your calendars!

Our annual Customer Appreciation Event is scheduled for September 5. More details to come soon!



# System Upgrades Continue

We're continuing to work
through updating our technology
to better serve our customers
and provide the highest quality
service and reliability. In the
coming weeks and months, we'll
be in contact with some
customers to schedule a time to
switch out some equipment.

# What smart home devices or features can you not live without?

- Security cameras & doorbell
- Smart outlets, lightbulbs, thermostats

- Smart speakers
- Household items like kitchen appliances and vacuums

### In the Community

Did you know that our community has worked together to set up blood drives roughly every three months right here in town? It is makes it very easy and convenient to give. We have a few people in our office who regularly donate. The next blood drive is on August 21 at Jesup Bible Fellowship. To sign up,

visit <a href="https://www.redcrossblood.org/give.html/find-drive">https://www.redcrossblood.org/give.html/find-drive</a>.

• Our office will be closed on August 27 from 12 p.m. - 5 p.m. Our 24/7 support will be available by calling our main number at 319-827-1151.

- 2025 Jesup Phone Books can be picked up in our office at any time.
- Looking for a **donation** for your organization? Fill out a donation request <u>here</u>.

### **Customer Resources**

Log in to your Online Customer Portal & Make Online Payments

Sign up for Paperless Billing Here

#### **Heartland Technology**

541 Young Street, Jesup IA, United States of America









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