



April Newsletter



Annual Meeting Recap & Here to Serve Fund Results

Thanks to the shareholders who attended our Annual Meeting on March 17. Purpose of the meeting was to elect three directors and present the Annual Report for the fiscal year ending December 31, 2023. Congratulations to Tim Turnis, Darrin Treptow, and Lisa Waskow for winning the board seats. Another agenda item discussed was the 2025 distribution amount and the board approved \$750,000.

New on the ballots this year, shareholders had the opportunity to vote for a non-profit organization that they would like to see receive funding from Here to Serve Fund. This Fund was created to empower shareholders to influence the fund's direction while giving local organizations in need an opportunity to apply for funding.

The \$10,000 Here to Serve Fund was distributed to the organizations listed below based on the percentage of votes they received from our shareholders.

- Friends of the Jesup Public Library- \$5,114.50
- Jesup Elementary - \$2,557.25
- Jesup High School Hope Squad- \$2,328.24

Thank you to all the shareholders who voted, the organizations that applied, and congratulations to the recipients!



CPNI FORMS DUE

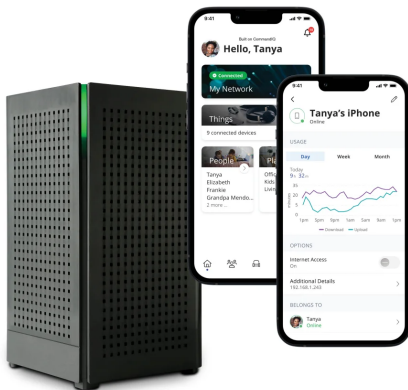
Customers should have received an insert in the March bill regarding Customer Proprietary Network Information (CPNI). The insert needs to be filled out and returned to our office as soon as possible.

Lost the form? You can find the insert on our website [here](#) along with a fillable PDF for your convenience. It is labeled "CPNI Letter & Fillable Form".

What does this mean for you? Beginning April 1, customer service representatives will ask you for your pin number or security question to discuss or make changes to your account. This is a FCC requirement to protect your personal information.

Managed Wi-Fi Now Available!

Not sure what Managed Wi-Fi is? It's a pretty slick system. We will install a provided router in your home so we can maintain and keep software up-to-date to deliver the best whole home Wi-Fi experience. With Managed Wi-Fi, we have more tools available to help assist you in troubleshooting connectivity issues remotely. There is an app associated with the router that has some pretty neat features, too. Managed Wi-Fi is \$7.00 per month. You can read more below or call us for an install at [319-827-1151](tel:319-827-1151).



No Credit Card Processing Fees!

Did you know we do not charge our customers credit card processing fees? Call us to make a payment over the phone or to set up auto pay today!

Office Hours

Our hours on Friday, April 18 will be 8 a.m. – 12 p.m.



Digging?

Call One Call for a locate.

Mowing?

Be careful for utility peds.

Burning?

Be careful.

Fiber is expensive! Please pay attention digging, mowing, or burning - it could cost you big.



**Call 811 or visit iowaonecall.com.
Damage could cost you up
to \$20,000!**

Helpful links

[Sign up for Heartland Technology Automatic Payments](#)

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