



August Newsletter



What exactly is that white box we put in your home?

This is the power supply that powers the ONT (optical network terminal) on the outside of your house. It also serves as an UPS (uninterruptable power supply). During a power outage, the UPS will continue to provide dial tone to your landline phone but will not provide internet so your WiFi will not work.

Customers will never need to touch this piece of equipment. If there is a red light and/or it starts to beep, please contact us and we will replace the battery at no charge.

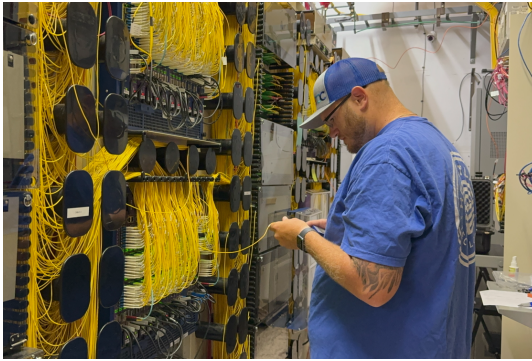
Fill out a customer satisfaction survey for a chance to win!

Our technicians have recently started handing out customer survey cards to customers that have had trouble tickets with us. We value our shareholders feedback and are always looking for ways to improve. Those who fill out a survey and would like to leave their contact information are entered for a chance to win a gift card. **Thanks to David for filling out a survey and congratulations on your winnings!**



New blogs!

Check out our new blog posts.



Why is fiber the best internet option?

Explore the different internet options available to consumers and why fiber is your best option for speed, reliability, and customer service. Read more [here.](#)



Is your SMB prepared for IT disasters?

The most recent global tech outage may have some IT teams rethinking their disaster recovery plan. Read more on how our data center can help [here.](#)

[View more blogs](#)

Join us for some family fun at the Waterhawks Ski Show!

Heartland will be sponsoring the Waterhawks Space Jam themed ski show on Sunday, August 18 at the



Waterhawks Eagle Lake in Evansdale. Pre-show starts at 5pm with the main show starting at 6pm. Free admission. Stop by our booth to say hello and grab some Heartland swag! For more information, visit their [website](#).

In the Community

We supported and participated in a cause very near and dear to our hearts in July, the Team Reed Golf Outing for Vanishing White Matter research.



Helpful links

[Sign up for Heartland Technology Automatic Payments](#)

[Heartland Technology Paperless Billing Sign Up](#)

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