

VOICE MESSAGING USER GUIDE

Communication is important to you. You take special care to be sure people can reach you as needed. Why risk missing calls? Voice Mail from Your Telephone Company makes certain that you always get your most important messages. After all—it's your call.

Our Voice Mail guarantees that you won't miss a call—if you are away from home, on the phone, or just don't feel like answering right now.

- ✓ Experience Crystal Clear Clarity
- ✓ Save Important Messages
- ✓ Access Messages From Your PC

It's Your Call...

Take it.

Or, leave it to Voice Mail.



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USING Heartland Technology VOICE MAIL



ACCESS YOUR VOICE MAIL

From the phone subscribed to the service:

Default password is 0000

1. Dial 319-827-1616.
2. If prompted, enter your password and then #.

From a different phone:

1. Dial 319-827-1616.
2. Enter your 10-digit mailbox number.
3. Enter your password and then #.

RECORD YOUR GREETING

1. Access your voice mailbox.
(you may have to press * for main menu)
2. Press 9 for the mailbox setup menu.
3. Press 1 for greeting options.
4. Press 2 to record your greeting.
5. Record your greeting and then press #.

CHANGE YOUR PASSWORD

1. Access your voice mailbox
(you may have to press * for main menu)
2. Press 9 for the mailbox setup menu.
3. Press 2 to change your password.
4. Enter your new password and then press #.
5. When prompted to verify the password, enter it again and then press #.

RETRIEVE MESSAGES

1. Access your voice mailbox.
2. Your first new message may play immediately. If not, press 1 to listen to your messages. You will hear the announcement *"You have x new messages and x saved messages."*
3. Press 1 to listen to new messages.
4. Press 2 to listen to saved messages.

WHEN RETRIEVING MESSAGES, YOU CAN:

Press 1 Play the message again

Press 2 Save the message and play the next

Press 3 Delete the message and play the next

Press 4 Save the message as new

Press 5 Reply to the message*

Press 6 Forward the message to another mailbox*

Press 7 Skip backward in the message

Press 8 To pause the message

Press 9 To skip forward in the message

* Voice Mail package must be set to allow this capability.

Your Voice Mailbox

Number Is: _____

Your Voice Mailbox

Password Is: _____

USING VOICE MAIL TO E-MAIL:

1. Check your E-Mail as you normally would.
2. When you get a voice mail message, you will receive an email from voicemail@jtt.net delivered right to your inbox. The message will have an attachment.
3. Open the attachment and your media player will play the message.
4. If desired, save the attachment on your PC.
5. Follow the links in the message to save or delete the message from the Voice Mail system.

