



January Newsletter

Happy New Year from all of us here at Heartland Technology! Thanks to our customers for your continued business and support. We hope to provide you the most reliable internet and best customer service in 2024.

As we look back on 2023, here are a few of Heartland's most memorable highlights in the community:



Important Upcoming Dates

Holiday Hours - We will be closed on January 1. Normal office hours resume on January 2. We can still be reached at our office for emergencies.

January 1, 2024 - Phone charges have increased due to an ACAM fee that was explained on December statements. You can see the change reflected on your January statement. Questions? Call our office at [319-827-1151](tel:319-827-1151).

January 1, 2024 - Internet and phone reconnect fees will go from \$7.50 to \$15.00. To set up auto-pay online, you can go [online here](#) or call our office at

March 18, 2024 - Our Annual Shareholder Meeting will be held in-person on Monday, March 18 at 7 p.m. at St. A's Gym. Doors open at 6:30pm.

Need to upgrade your internet?

Did all the new devices in your home after the holidays cause poor connection issues or buffering? Consider bumping up to the next internet level.

Fiber 50

Best suited for casual web browsing, email, social media, streaming music, streaming standard definition video, casual gaming 50 mbps download and 25 mbps upload

Fiber 100

Best suited for streaming 4K video, gaming competitive, working from home, video calling, smart home devices, security cameras 100 mbps download and 50 mbps upload

Fiber 250

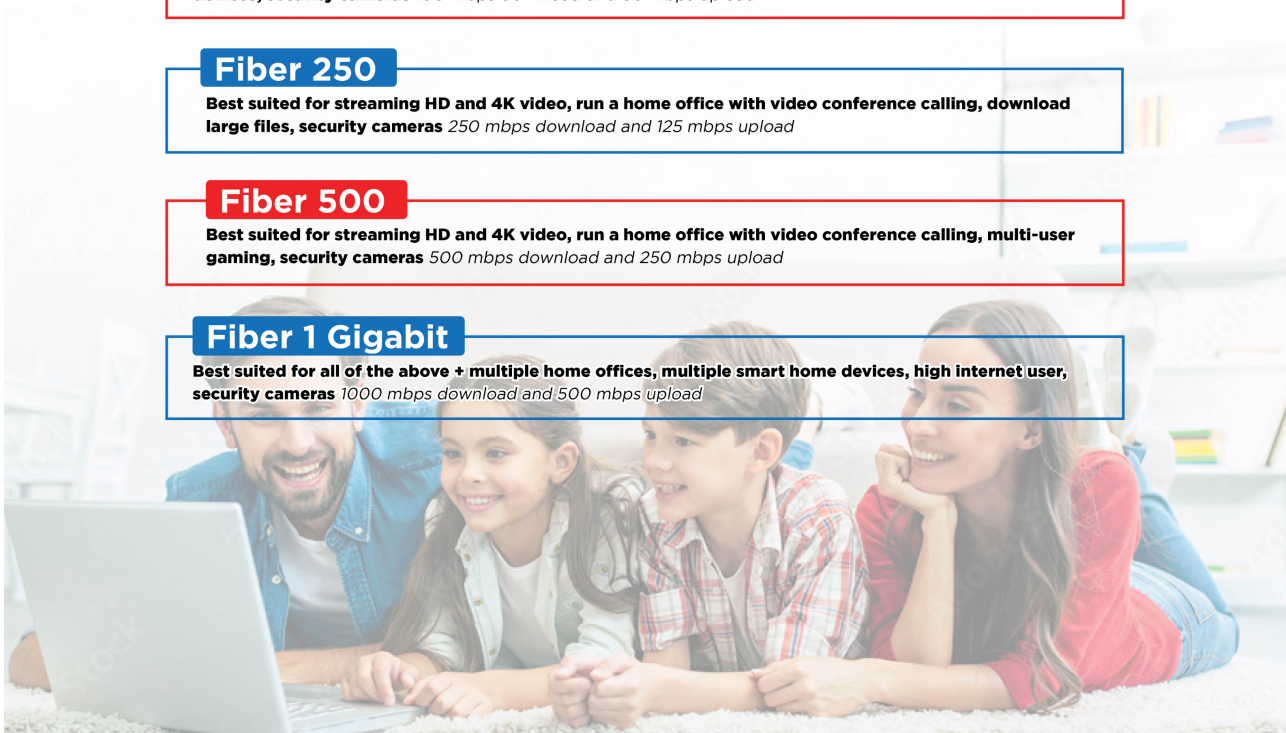
Best suited for streaming HD and 4K video, run a home office with video conference calling, download large files, security cameras 250 mbps download and 125 mbps upload

Fiber 500

Best suited for streaming HD and 4K video, run a home office with video conference calling, multi-user gaming, security cameras 500 mbps download and 250 mbps upload

Fiber 1 Gigabit

Best suited for all of the above + multiple home offices, multiple smart home devices, high internet user, security cameras 1000 mbps download and 500 mbps upload



Watch Jesup High School Basketball Games from the Comfort of your Home!

Jesup J-Hawks Sports Network, sponsored by Heartland Technology, is back in action live streaming varsity home girls & boys basketball. Follow and subscribe to their [Facebook page](#) and [YouTube channel!](#)



Helpful links

[Sign up for Heartland Technology Automatic Payments](#)

[Heartland Technology Paperless Billing Sign Up](#)

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